



Client Testimonials

Top Dog Inspections/Mold Blasters!

I met Dan Long at a trade show in Las Vegas, NV. I was in a very in depth search for a software solution for my inspection and mold remediation business. After looking at the capabilities of Restoration Manager and seeing how it would fit in and apply to our business I discovered that it had much of what I was looking for and a few things that needed to be added in the reporting and estimating report side of the program. I had several discussions with Dan Long and the additions to the software were made. How has it helped our business? We used to spend hours on report writing and the system is designed to reduce the report writing and it does just that. The customer management side of the program is incredible because it keeps all customer documents and communications etc at your fingertips. It is like having an additional office person. It has significantly reduced our printing costs due to the backing up of the uploaded document that occurs several times a day. The back-up eliminated our previous process of keeping a paper file of all documents. The client portal allows you the ability to assign your client access to their own individual area of the site that they can view any documentation that you allow them to view. This is a great feature and it also gives the client a good look at how professional and organized your company is compared to your competition. One of the things that concerned us in changing our operating system was being able to learn how to use the program. I can tell you that service software's people will go out of their way to help you and your company to begin using the software. Once you are up and running you will see how easy the program is to use. I am extremely happy we made the change to service software.

I would be happy to speak to anyone considering purchasing this software. My cell number is 309-613-6195 and my name is Mike Lanius.

REO American!

At REO American we were looking for a product that our field personnel could use to quickly complete an inspection of a property, determine its condition and allow us to create a detailed estimate of the cost to restore the property to a rentable or saleable condition. Service Software's "Inspection Manager" and Mobile products allow us to do that. The program is easy to use and easy to configure and Service Software's Team supports us well and listens to our needs and recommendations for enhancing the product.

Jennifer Umland
Customer Service Manager
REO American